iPhone

AdoreSoftphone™

Voice, Video & IM

Adore Communicator for iPhone User Manual

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Adore Communicator For iPhone

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1. Welcome to Adore Softphone

1.1 - Adore Communicator for iPhone

The long waiting for the iPhone Mobile Communicator finally ends here. Our **Adore iPhone Communicator** is the user-friendly iphone application that will accelerate and enhance the experience of unified communication through your iPhone mobile. Based on the SIP platform, the iphone communicator will let you enjoy the staggering audio call with the added features of video calling and Instant Messaging. Just connect your iphone with the internet and unlock the door to low cost communication by using our **iPhone Communicator**. It is fully compatible with **iOS 5.x, 6.x and 7.x**and can be customized according to your need. Use the **Adore iPhone Communicator** and be reachable anytime, anywhere in the world.

Note 1 :- After download the Adore Communicator You will need to get testing Accounts for Sip to Sip Voice, Video and IM testing.Please fill the form to get testing Account from URL**:** **http://adoresoftphone.com/get-account.html**

1.1.1 What's New

1) User Friendly, Advanced and Smoother GUI.
2) Updated Video & IM quality and interface.

1.2 - Features

- ✓ **Audio Call**
- ✓ **Video Call**
- ✓ **Instant Messaging (IM)**
- ✓ **Recent Call**
- ✓ **Phone Book (Synchronize with Phone Address Book)**
- ✓ **NAT/Firewall support**
- ✓ **STUN server Support**
- ✓ **Multitasking & Background Support for iOS4**
- ✓ **Codec Supported :-Audio Codec(G729, G711,GSM,iLBC,Speex)Video Codec (H264, H.263)**
- ✓ **Codecs Selection**
- ✓ **Registration Timeout**
- ✓ **Acoustic Echo Cancellation**
- ✓ **Packet concealing**
- ✓ **Packet Lost Concealment (PLC)**
- ✓ **Comfort Noise Generator (CNG)**
- ✓ **Resampling**
- ✓ **Customized with company logo/name**
- ✓ **Unlimited user license**
- ✓ **iOS5 & iOS4iOS (5.x, 6.x & 7.x)**

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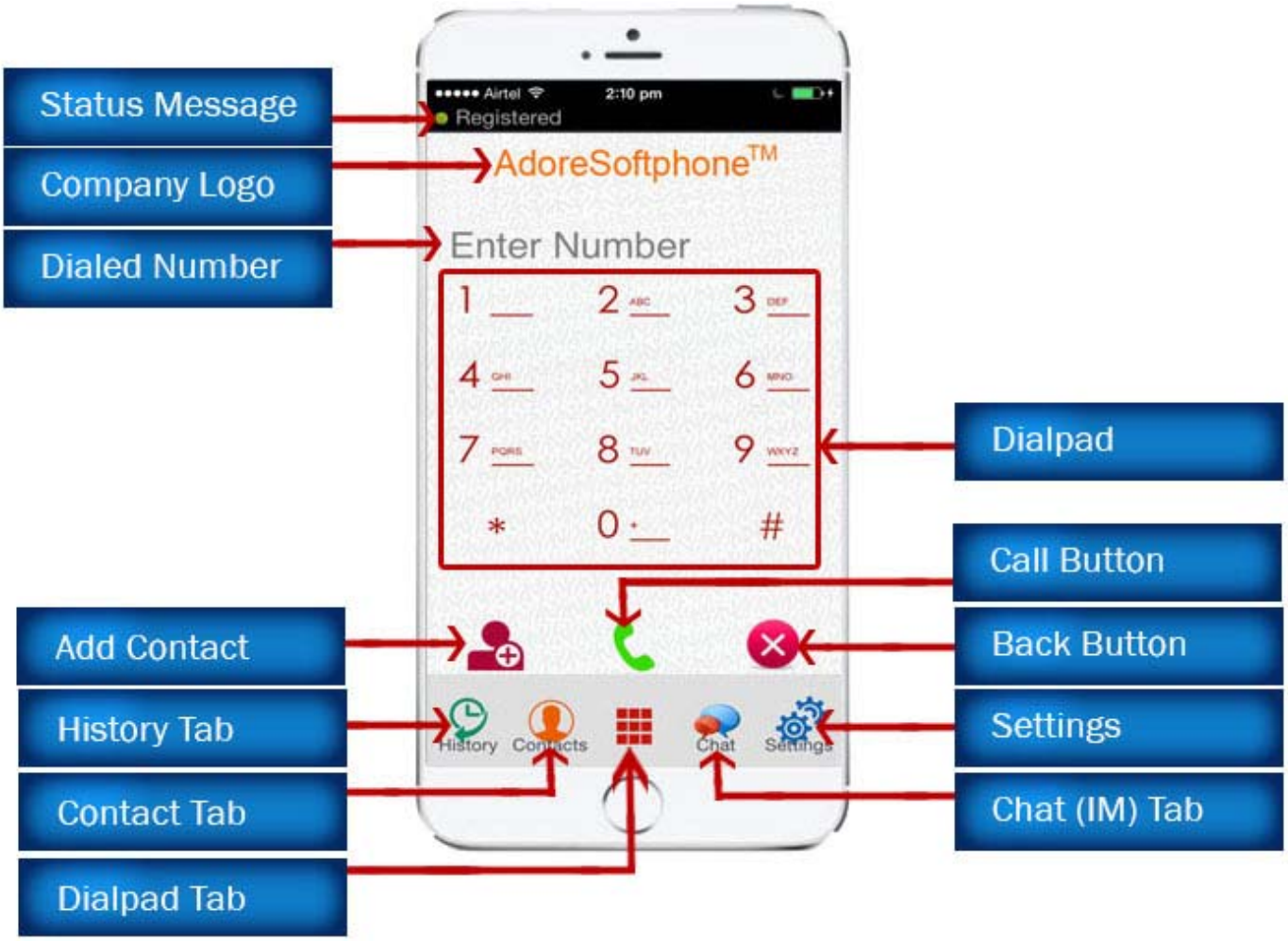
These features would enable you to connect your iPhone Communicator to any Phone and enjoy the slashed rates in comparison to traditional phone call.

1.3 – Adore Communicator for iPhone panel and User Features



2. Installations and Setup

2.1 Account Information

After choosing a VoIP service provider, you will need the following information

- ✓ User name
- ✓ Password

2.2 System Requirements

iOS Supported: iOS (6.x & 7.x)

Internet Connectivity: **Wi-Fi/3G**

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2.3. Install Application

Please follow any one of the process (*2.3.1 or 2.3.2*) to download

2.3.1- Process to download & Install in iPhone Device

*Download **Adore Communicator** on your iPhone Device*

Click on **App Store** icon (As shown in Fig.2.3.1.1) in your iPhone device

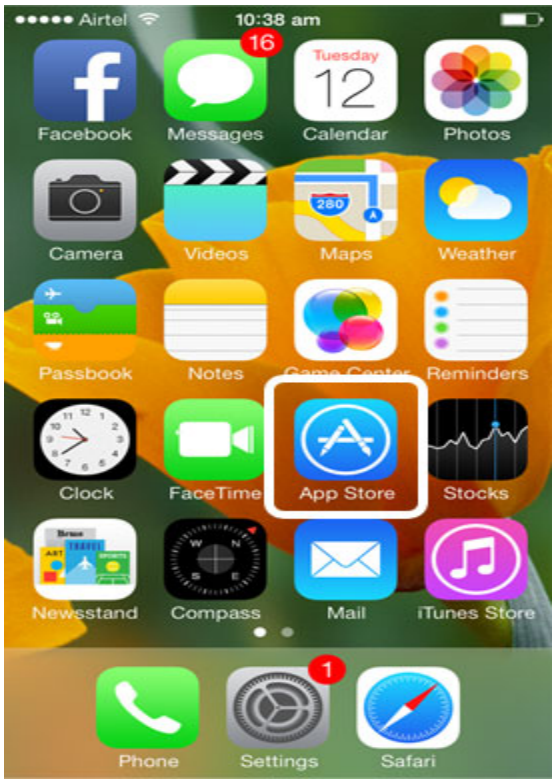

Fig-2.3.1.1

Note: Make sure device is connect with Internet

*To install **Adore Communicator** Follow **Fig.-2.3.1.2 to Fig.-2.3.1.7***

Search & Select by the name **"Adore Communicator".** (As shown in Fig.-2.3.1.2 & 2.3.1.3)

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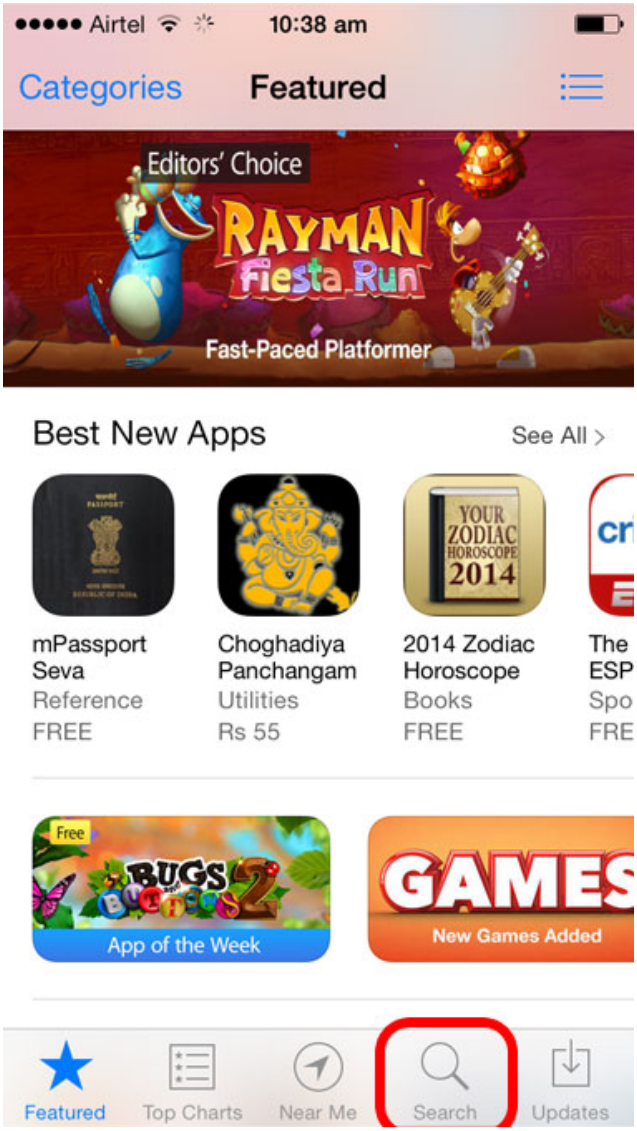

Fig-2.3.1.2

Now the next page will be open from there you can download the Application by click on marked below. (As shown in Fig.-2.3.1.3)

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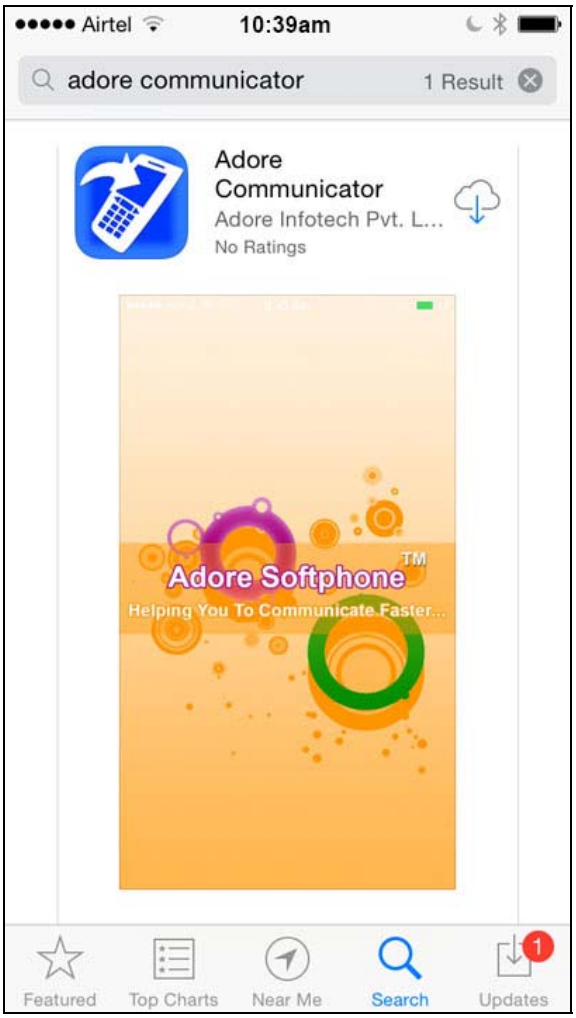

Fig-2.3.1.3

Now you need to sign in if you have an account select **"Use Existing Account"** and if you don't have any account select **"Create New Account"**. (As shown in fig. 2.3.1.4)

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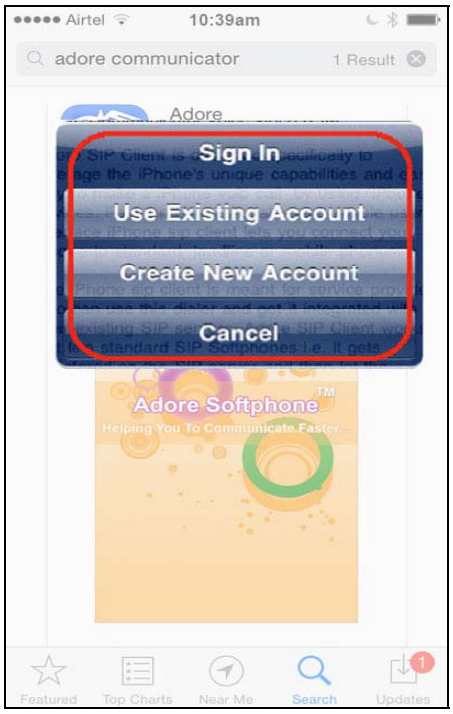

Fig-2.3.1.4

If you select **"Use Existing Account"** then you have to type username and password. (As shown in fig. 2.3.1.5)

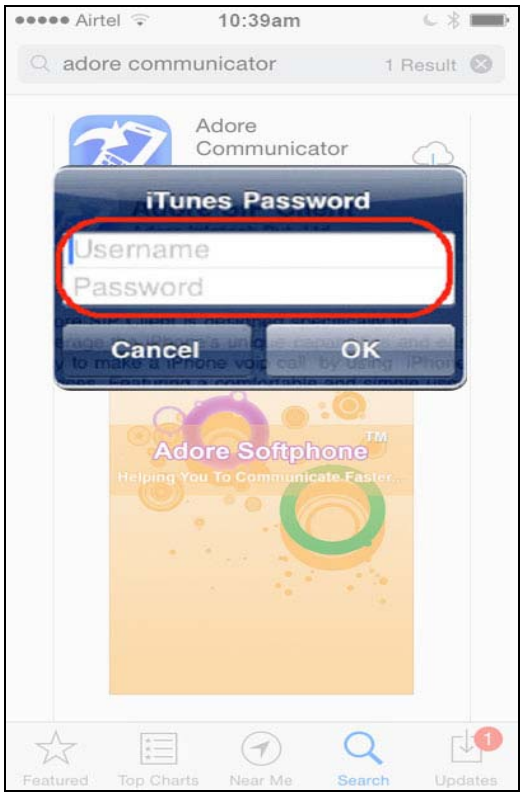

Fig-2.3.1.5

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Now **"Adore Communicator"** has been installed in your iPhone Device. To locate installed **"Adore Communicator".** Here you find the installed **"Adore Communicator".** (As shown in fig-2.3.1.7)

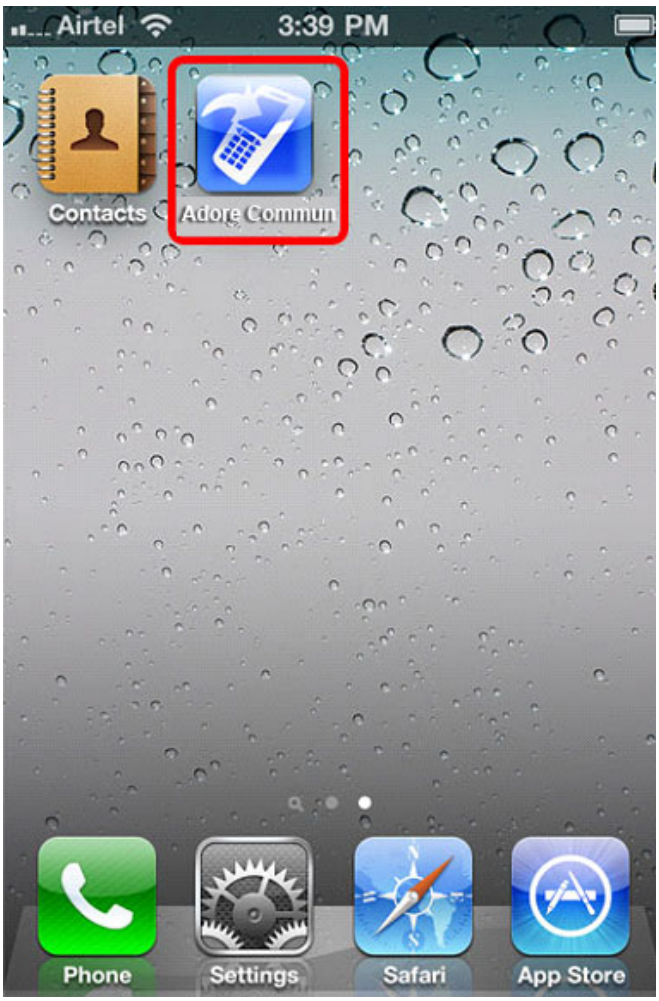

Fig-2.3.1.7

2.3.2- Process to download in iMac & Install in iPhone Device

Step. 1 Download Adore Communicator on your iMac

To Download Adore Communicator on iMac, iTunes must have to be installed on iMac Open the iTunes & click on iTunes Store. (As shown in Fig.-2.3.2.1)

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Fig-2.3.2.1

Now you need to **"Sign In"** with your existing apple account & if you don't have then create new account. (As shown in Fig.-2.3.2.2)

Fig-2.3.2.2

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After sign in with your Apple Account, you need to search on iTunes for our application with the keyword **"Adore Communicator"** & click on **FREE** button to download the application. (As shown in fig.-2.3.2.3)

Fig-2.3.2.3

Now the downloaded application will be store in iTunes LIBRARY **"Applications"** tab. (As shown in Fig.-2.3.2-4)

Fig-2.3.2.4

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Step. 2 *Moving the* ***Communicator*** *Application to Your iPhone Device*

To Begin connect the Device to your iMac using a USB cable or cradle. Allow the synchronization process to complete. Select your Device and Click on "applications" tab. (As shown in *Fig.-2.3.2.5)*

Fig-2.3.2.5

Now mark the check box of an application you wish to install & click on **"Apply"** button to install on iPhone device. (As shown in fig 2.3.2.6)

Fig-2.3.2.6

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Now you can see the installed application in your device. (As shown in fig 2.3.2.7)

Fig-2.3.2.7

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3 - Uninstall Adore Communicator from iPhone device

To uninstall **Adore Communicator** from your iPhone Device, simply do the following:

1) Hold your finger on **Adore Communicator** icon for the application you wish to uninstall until the icons on your home screen begin to shake or wiggle (the same action you take to move or re-arrange **Adore Communicator** icon). (As shown in fig. 3.1)

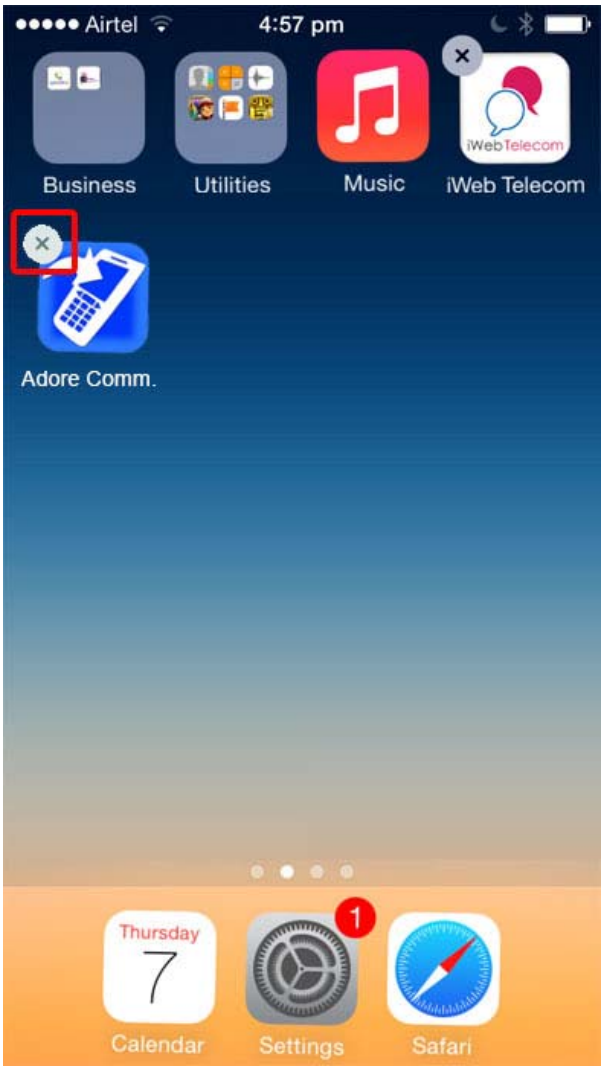

Fig-3.1

2) Click the "x" in the upper left hand corner of the icon for the application you wish to remove And press delete button. (As shown in fig. 3.2)

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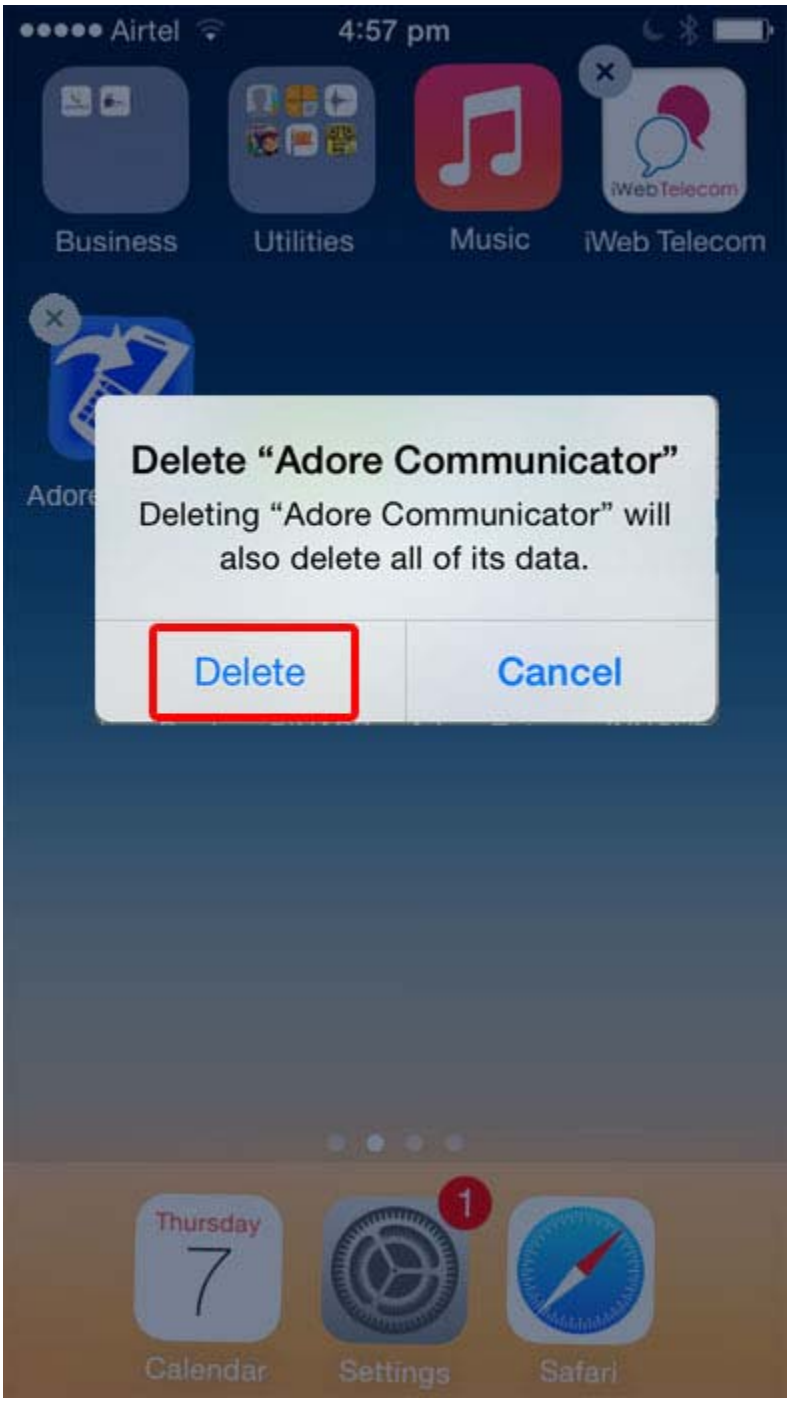

Fig-3.2

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4 – Start & Using Adore Communicator for iPhone

4.1 Start & Using Adore Communicator for iPhone

Click on **"Adore Communicator"** icon. As shown in fig-4.1.1

Fig.4.1.1

Main dialer screen will be open. Now the connection status will be showing **"No Account".** (As Shown in Fig.4.1.2)

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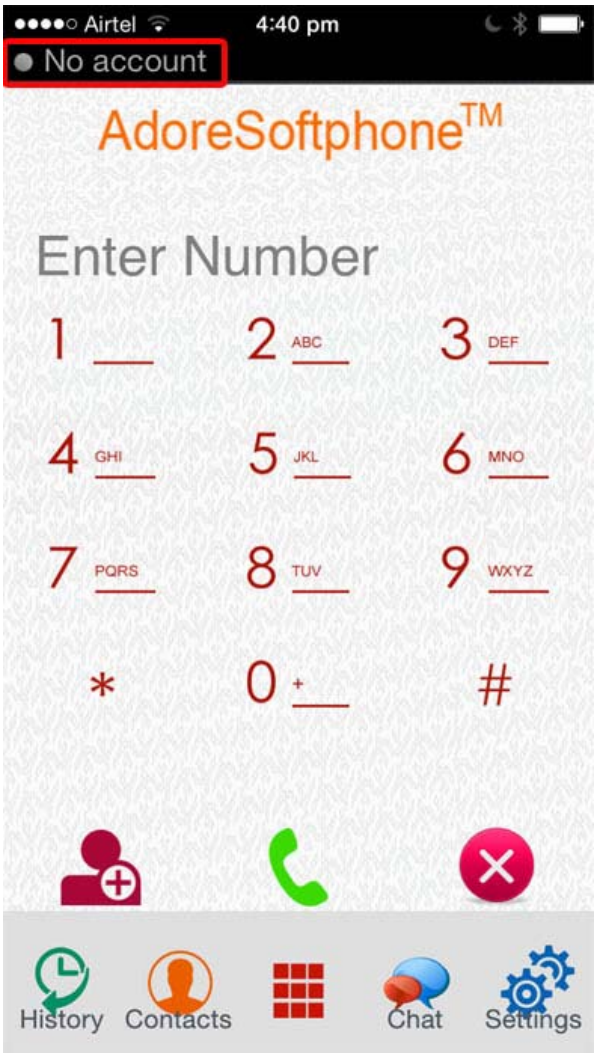

Fig.4.1.2

4.2 Register on Adore Communicator

Click **"Settings"** tab of dial pad to set your account**.** As shown in fig.-4.2.1

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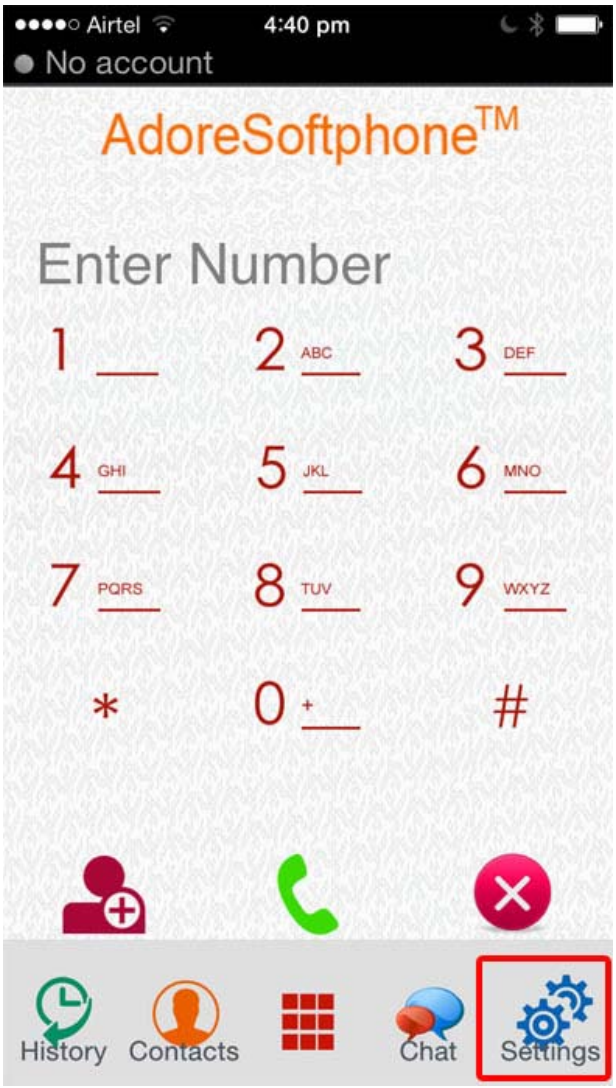

Fig.4.2.1

After click "**Settings**" tab you will be see desired options **User name** and **Password.** Now fill up the entire fields **User name** and **Password.** After fill your account is automatically saved, click on **Dialpad** tab. As shown in fig.-4.2.2

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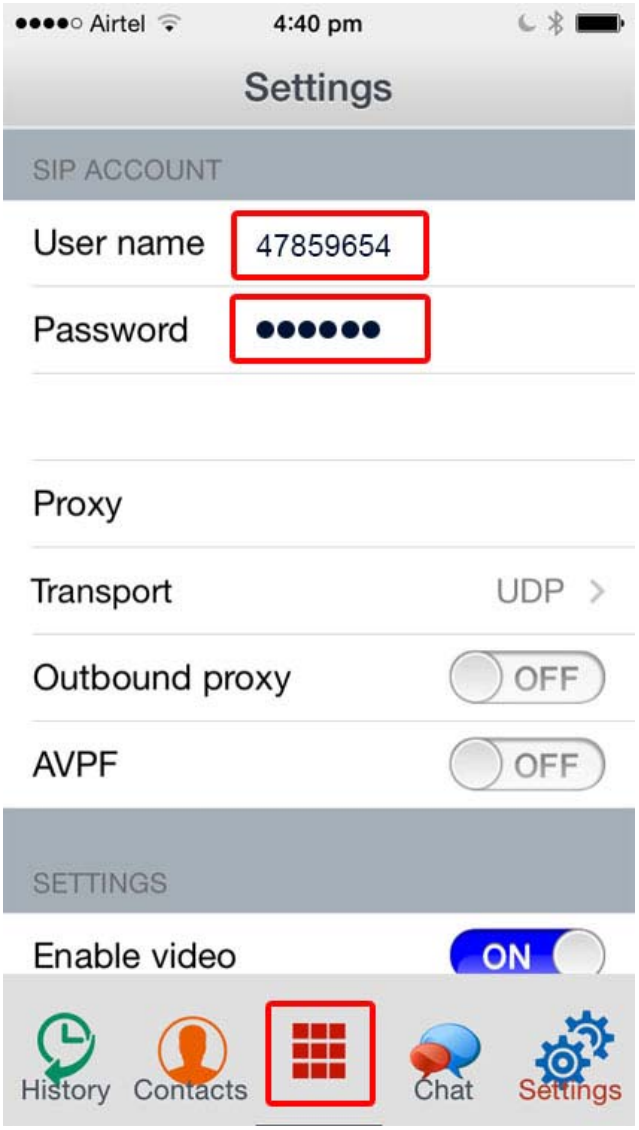

Fig-4.2.2

Main dialer screen will be open. Now the connection status will be **"Registered".** (As Shown in Fig.4.2.3)

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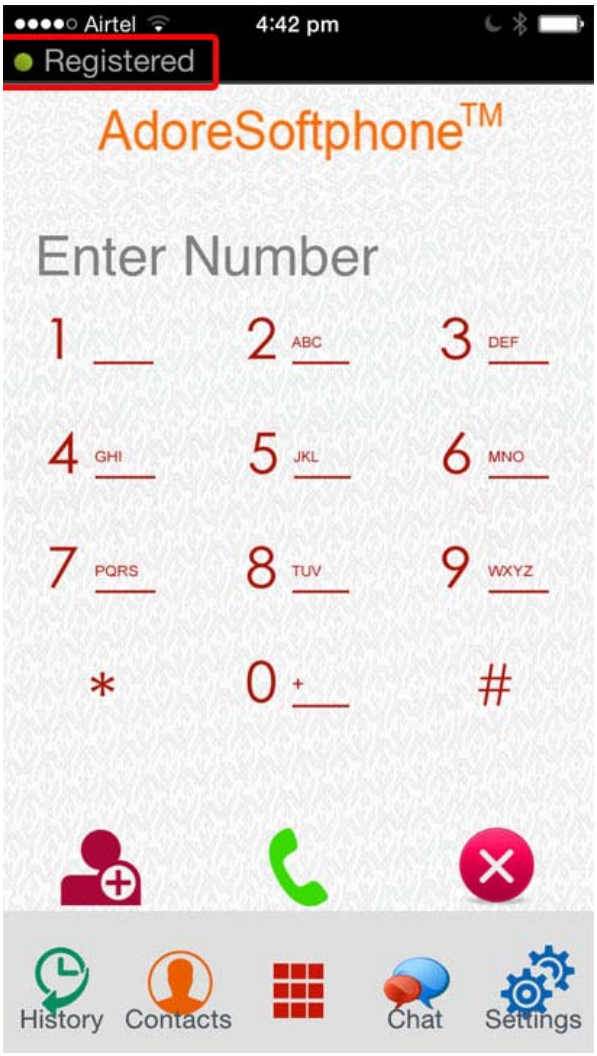

Fig-4.2.3

4.3 Placing an Audio Call

You can make a call by using Adore Communicator of iPhone

To make call

1. Press desired number through Dial Pad
2. Press **"Call"** button. (As Shown in Fig-4.3.1)

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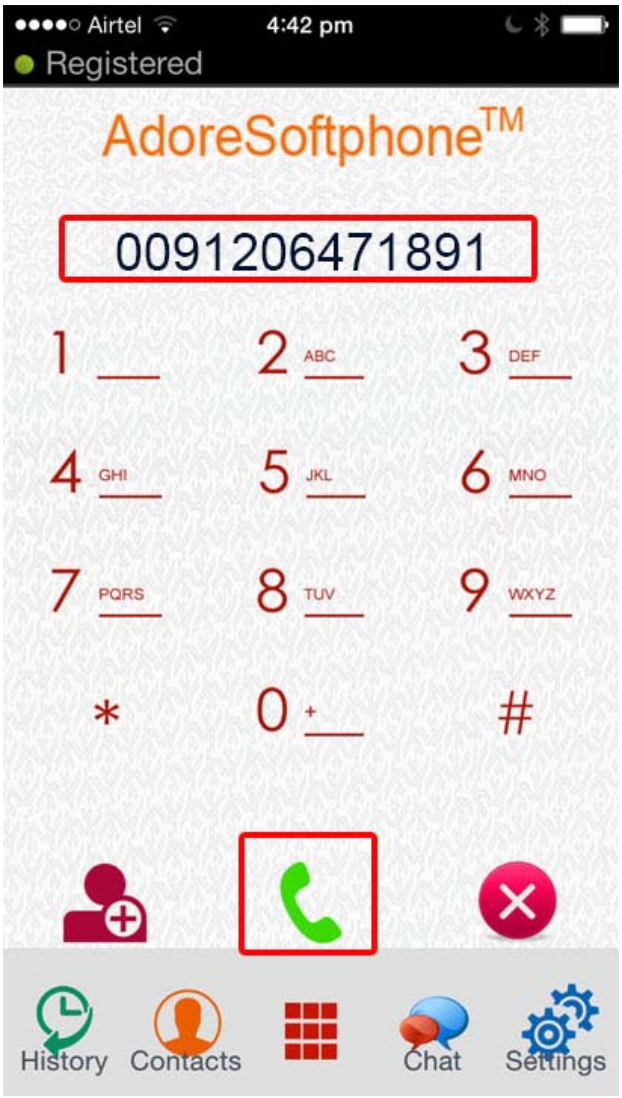

Fig-4.3.1

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When Call is in progress its display **"00:00"** and connected then timer start and call is connect. (As shown in fig-4.3.2)

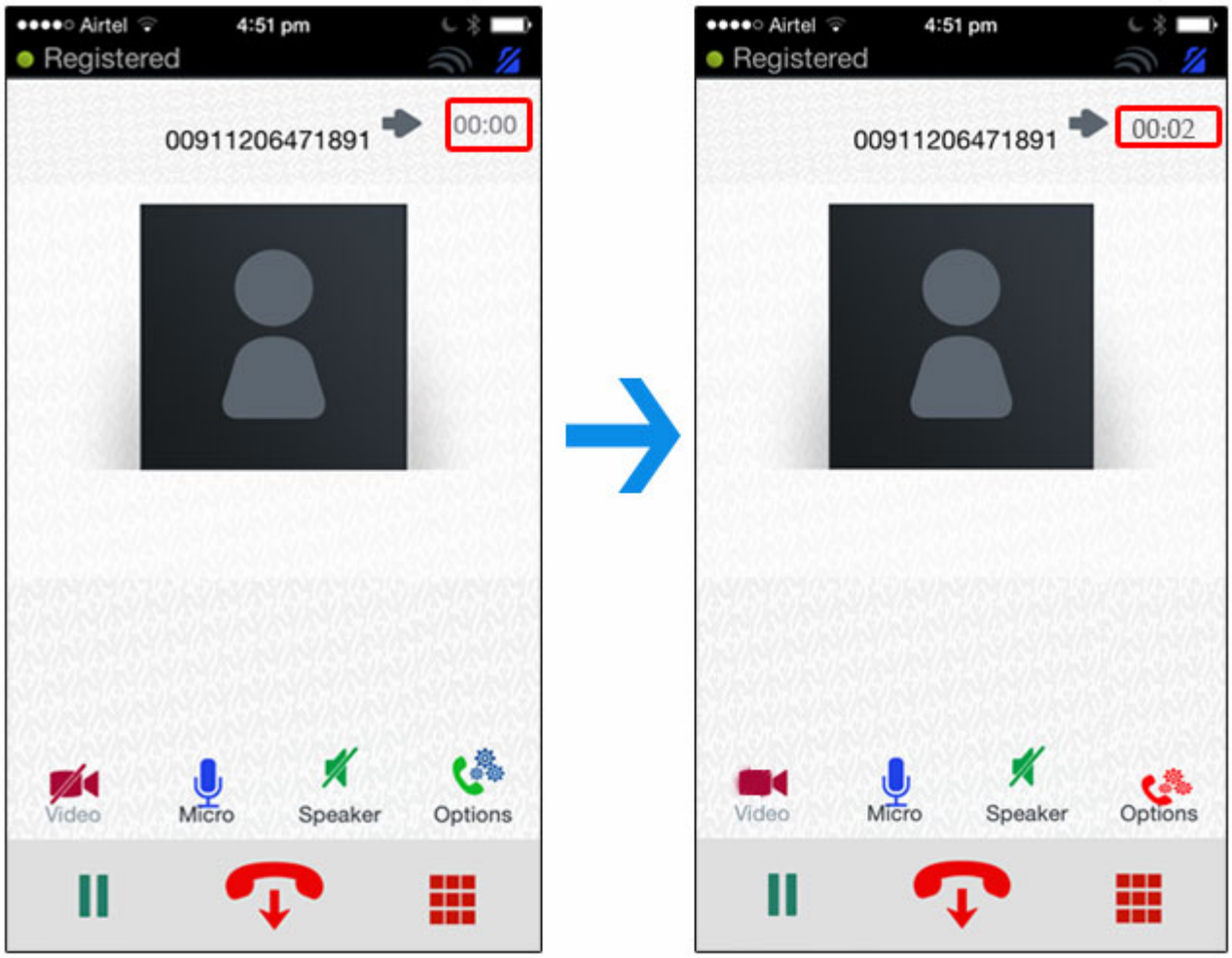

Fig.4.3.2

4.4 Ending a Call

1. Press **"End"** button on your screen to end a call. (As Shown in Fig-4.4.1)

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Fig-4.4.1

4.5 Placing a Video Call

To make Video Call from SIP user to SIP user (IP to IP). The user can send and receive real time video of the connected party.

1. Press your desired number through dial pad. (As shown in Fig-4.5.1)
2. When your call is in progress Video Call Button disable. (As shown in Fig-4.5.2)
3. When your call is in established Video Call button enable. Press **"Video Call"** button. (As shown in Fig-4.5.3)

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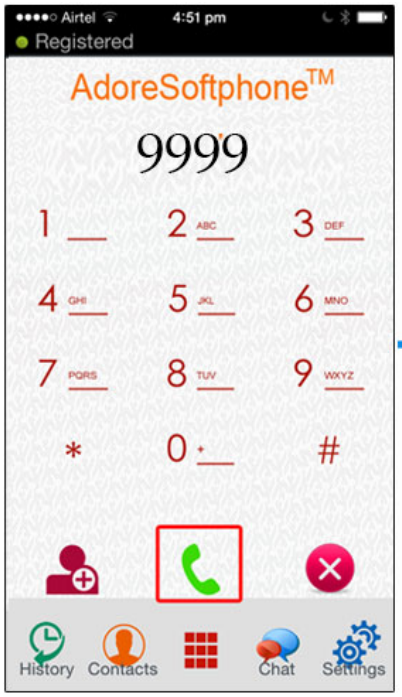

Fig-4.5.1

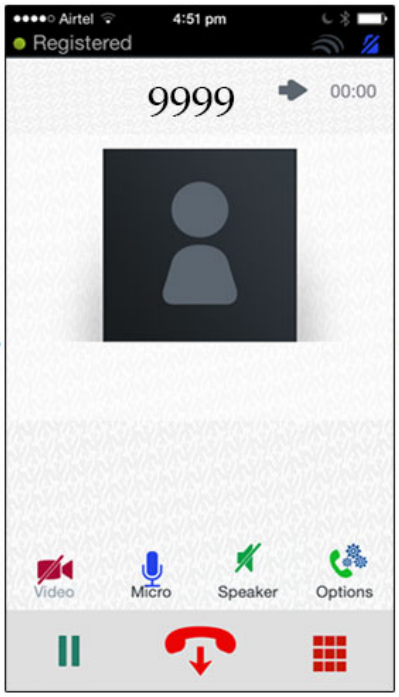

Fig-4.5.2

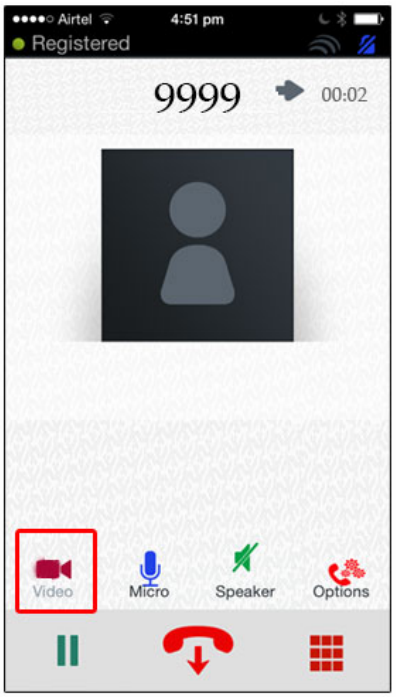

Fig-4.5.3

Now video call is established with your connected party. (As shown in fig-4.5.4)

Fig-4.5.4

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4.6 Ending a Video Call

Now if you want to end video call press"**End"** button to end a Video Call. (As shown in fig-4.6.1)

Fig-4.6.1

4.7 Handling an Incoming Call

On incoming call status message display **"Incoming Call "**. (As shown in Fig-4.7.1)

1. Click **"Call"** button to receive Incoming Call.
2. Click **"End"** button to end Incoming Call. (As Shown in Fig-4.7.2)

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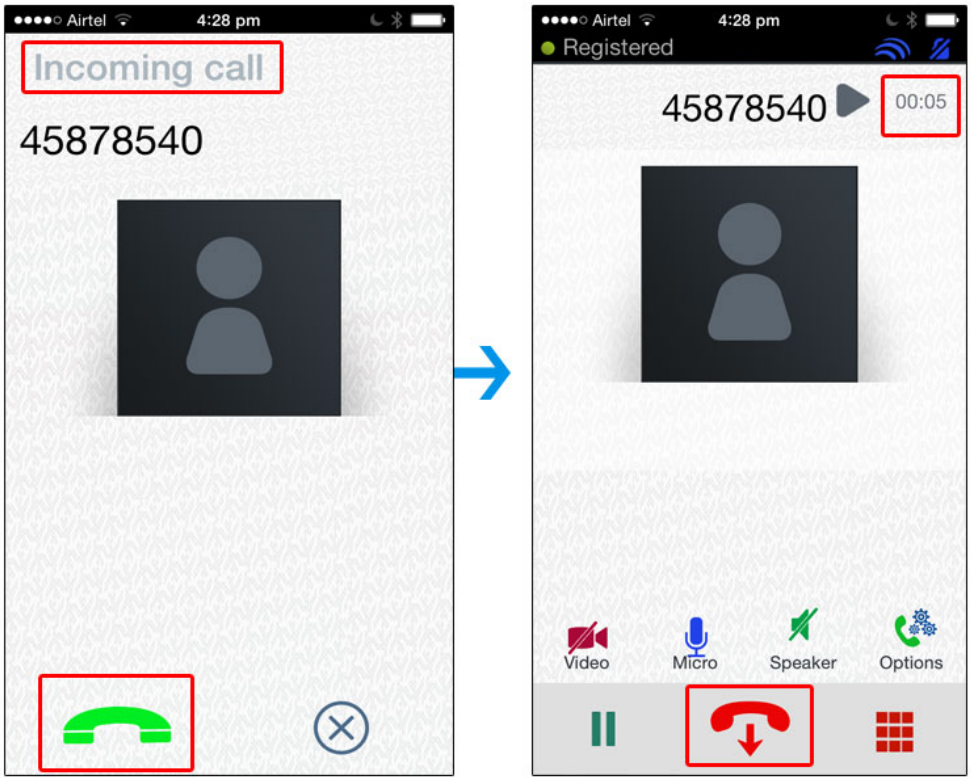

Fig-4.7.1 **Fig-4.7.2**

4.8 Handling an Established Call

4.8.1 Transfer a Call

If you want to transfer an established call or an Incoming call, follow these steps to do so-

- If it is an Incoming call, first receive it and get connected.
- Press the "**Option**" Button and select "**Transfer a Call**" button.
- Dial the number where you want to transfer the call
- Press the "Transfer a call" button
- When transferred succeed your call gets disconnected. (As Shown in Fig 4.8.1)

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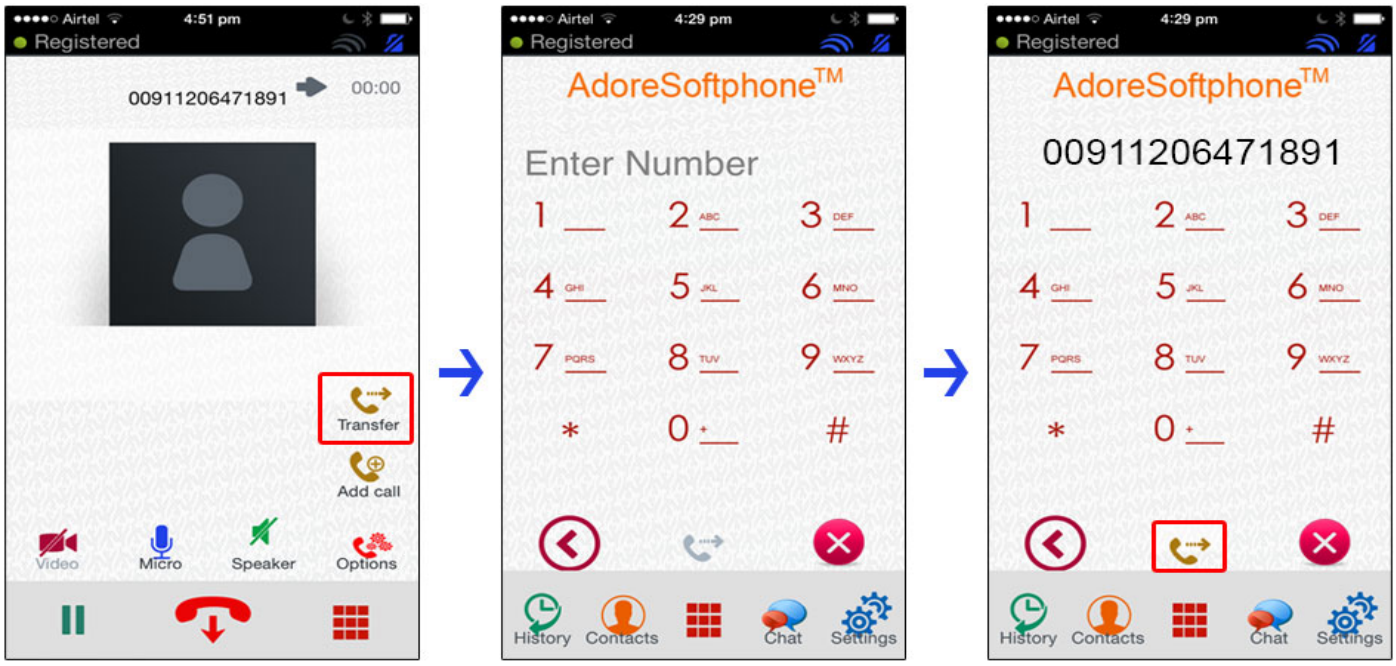

Fig-4.8.1

4.8.2 Add a Call

If you want to Add a Call an established call or an Incoming call, follow these steps to do so-

- If it is an Incoming call, first receive it and get connected.
- Press the "**Option**" Button and select "**Add a Call**" button.
- Dial the number which you want to Add a call with your connected party.
- Press the "Add a call" button. (As Shown in Fig 4.8)

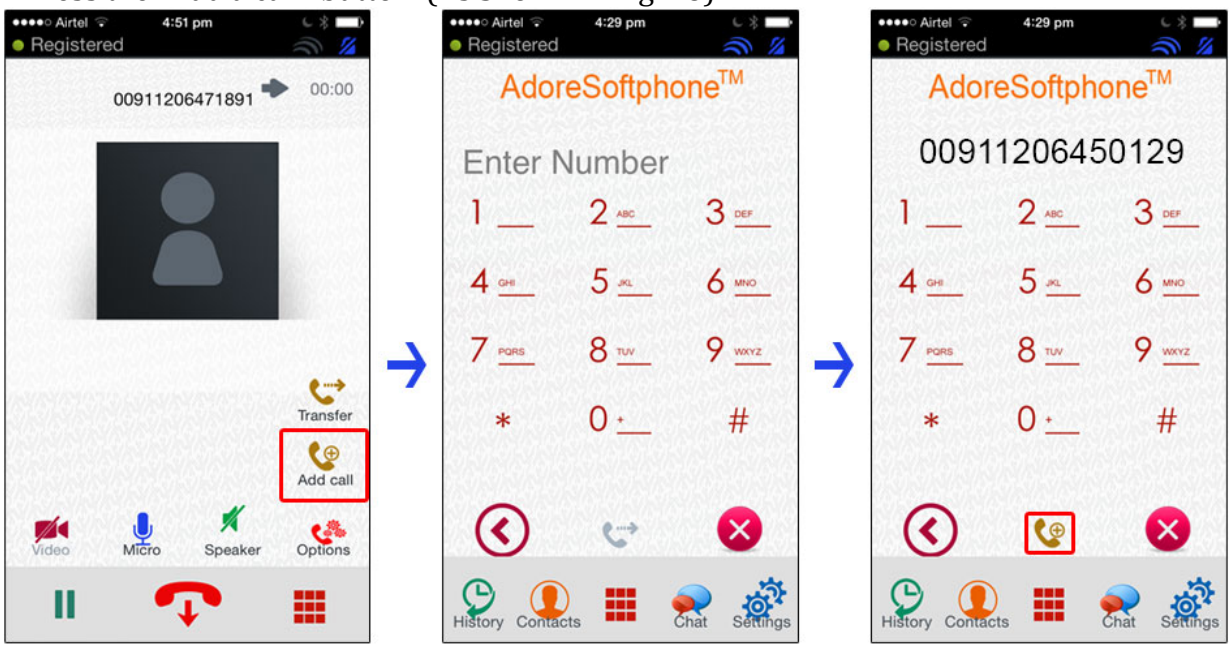

Fig-4.8

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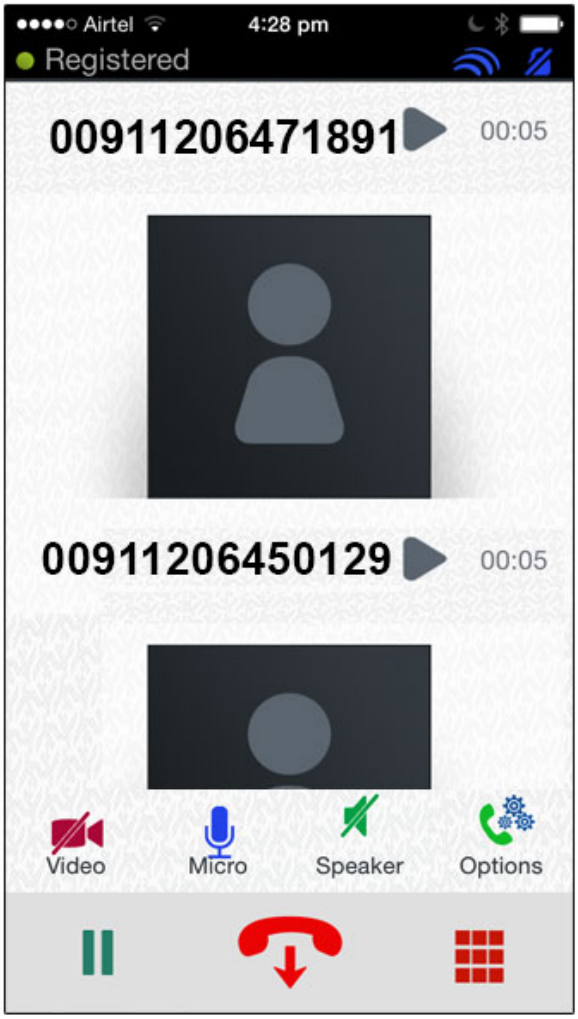

Fig-4.8.1

4.9 Using Instant Messenger

To Using IM from SIP user to SIP user (IP to IP)

Instant message can be made using Adore Communicator for iPhone. Therefore, you can send or receive an Instant Messages with your saved contact details on your iPhone device.

1. Click on **"Chat"** button at the bottom. (As shown in fig-4.9.1)
2. After click **"Chat"** button you will be see new screen. Click on **"New Chat"** button. (As shown in Fig-4.9.2)
3. Now select which **contact** you wish to send **Text Chat (Instant Messaging)** or click **Add Contact** for New Text Chat. (As shown in fig-4.9.3)

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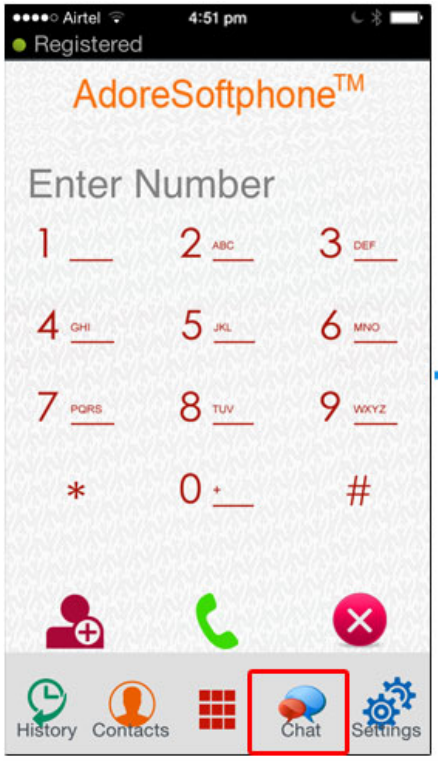

Fig-4.9.1

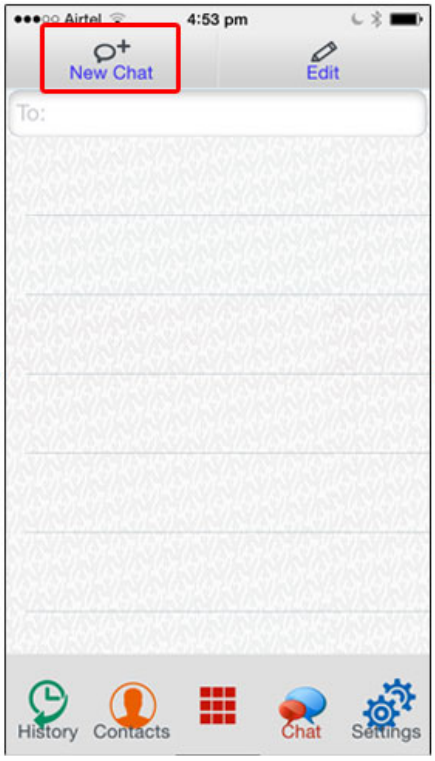

Fig-4.9.2

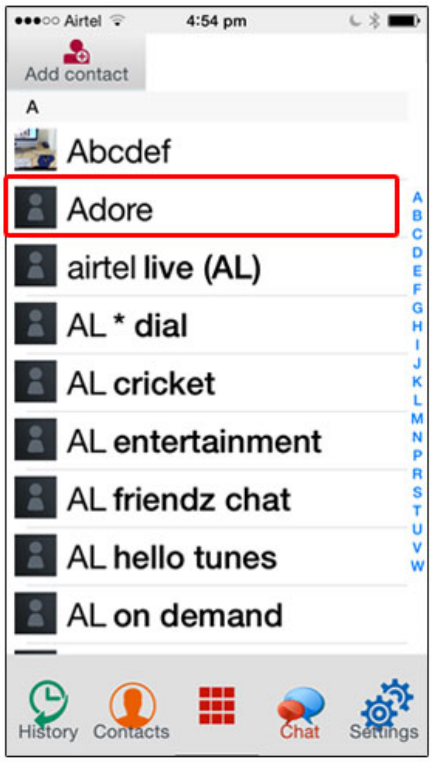

Fig-4.9.3

After select contact **Text Chat (Instant Messaging)** screen will be open. Now user will be able to chat (Text Message) with the connected party. Simply type Text Chat and click on send button to send chat. (As shown in fig-4.9.4)

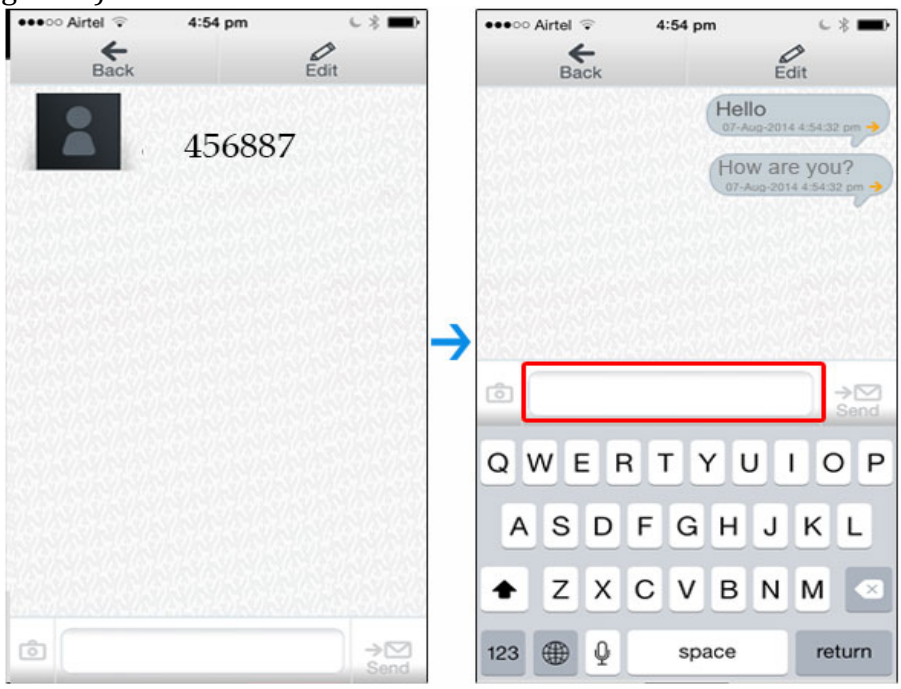

Fig-4.9.4

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User also able to **"Edit"** Text Chat click on **"Edit"** button at the top. (As shown in fig-4.9.5). Then edit Text Chat on yourself and click **"Ok"** button at the top after editing your **Text Chat.** (As shown in fig-4.9.6)

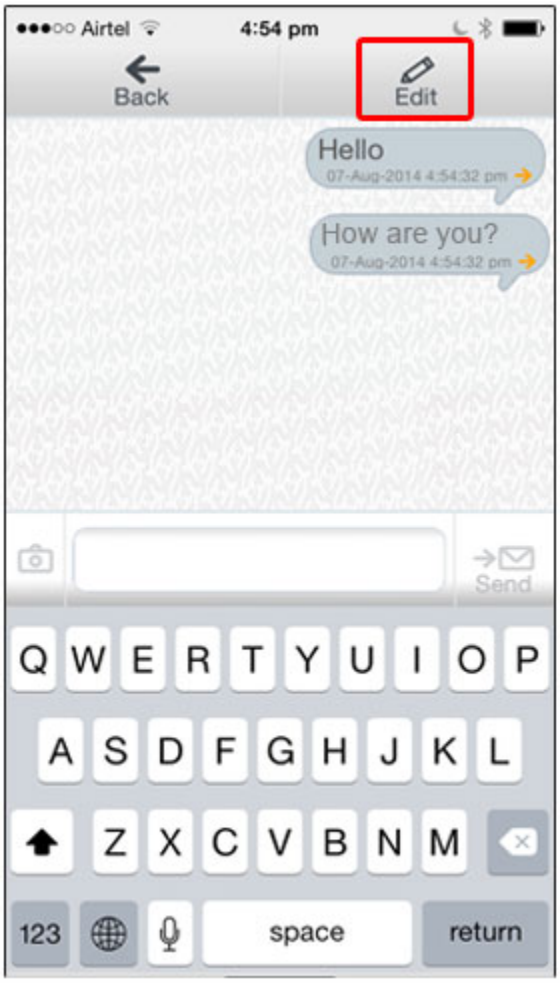

Fig-4.9.5

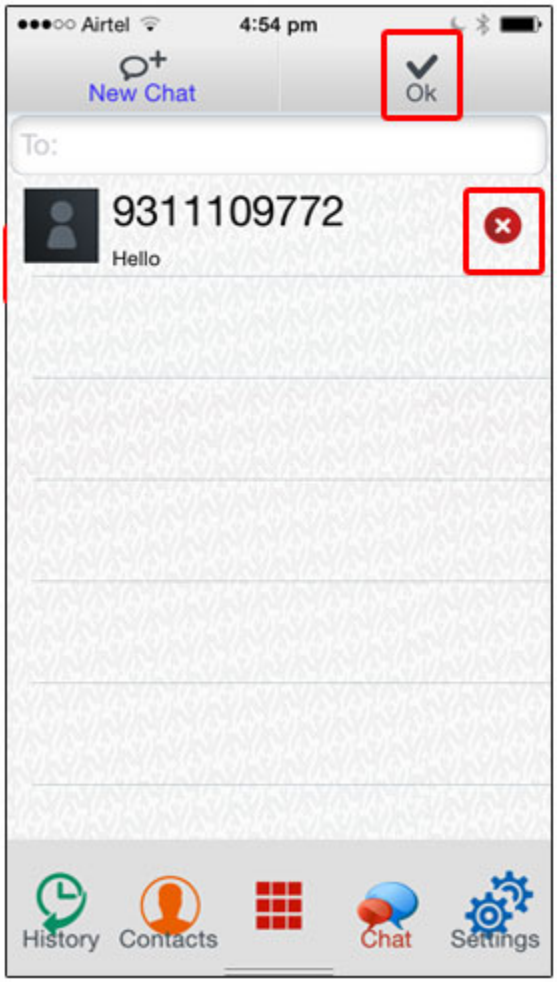

Fig-4.9.6

5. Add Contact From App

Select **"Add Contact"** tab on the dialer.

1. Type your desired number which you want to add on your contact book.
2. And press "Add Contact" Tab on the dialer.
3. After Press contact book will be open. Now click "Add Contact" button at the top.
4. If you want to add few extra details on your contact then fill and click "Ok" button to save contact on your contact book. (As shown in Figure.5.1, 5.2,5.3)

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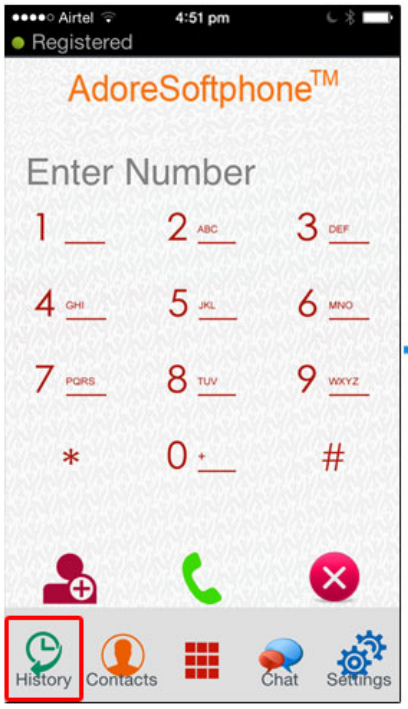

Fig-5.1

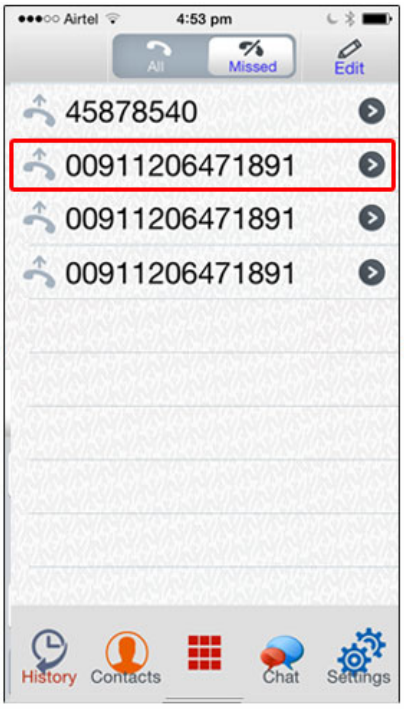

Fig-5.2

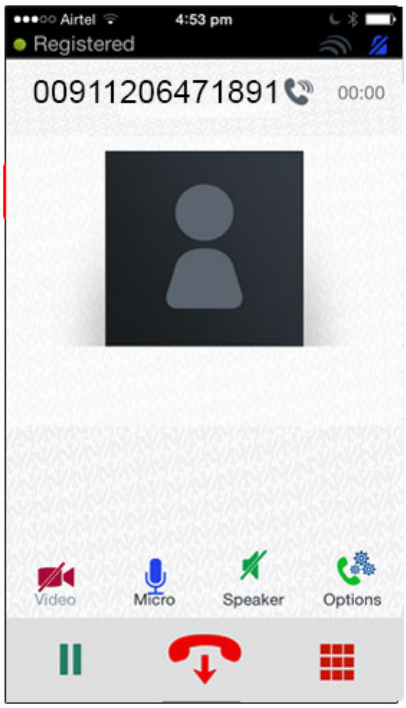

Fig-5.3

6.Using History Call

Select **"History"** tab on the dialer. (As shown in fig-6.1). By using History call you can get your call history of Dialed, Incoming and Missed call number. You will able to make call from the **History Call**. (As shown in Figure.6.2,6.3)

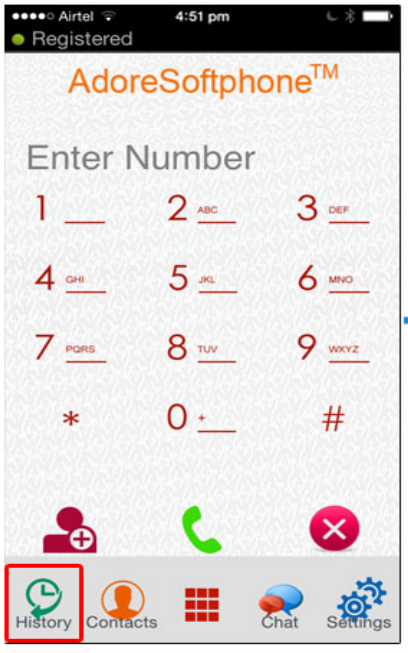

Fig-6.1

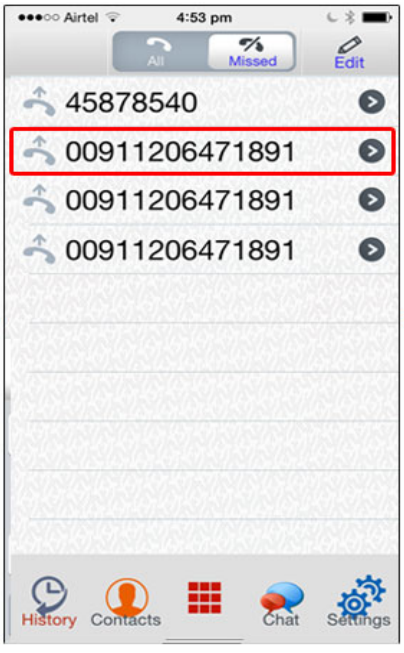

Fig-6.2

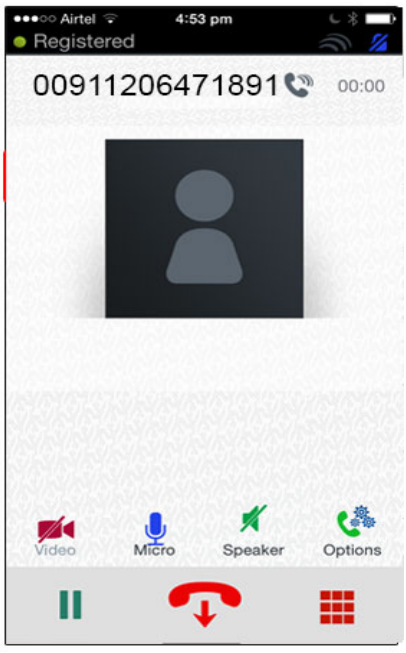

Fig-6.3

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7. Using Contacts

Select **"Contacts"** tab on the dialer. By using Contacts you can get your saved number on your iPhone device. You can also add new contact from **Add Contact** Tab. You will able to make Voice Call, Video Call & IM (Instant Message) from **Contacts**. (As shown in fig-7.1,7.2, 7.3)

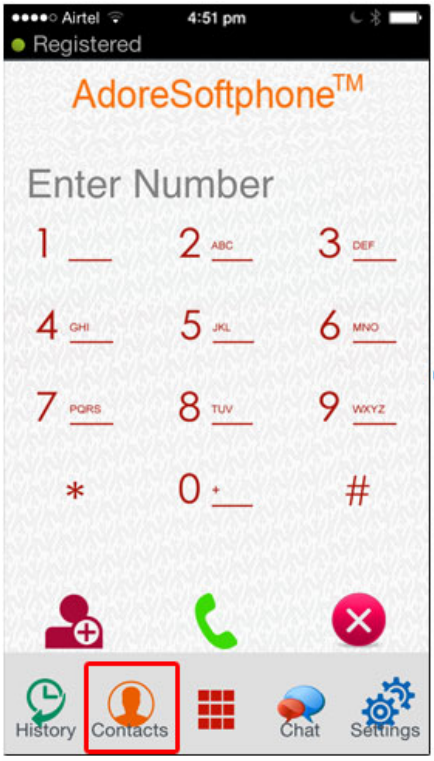

Fig.7.1

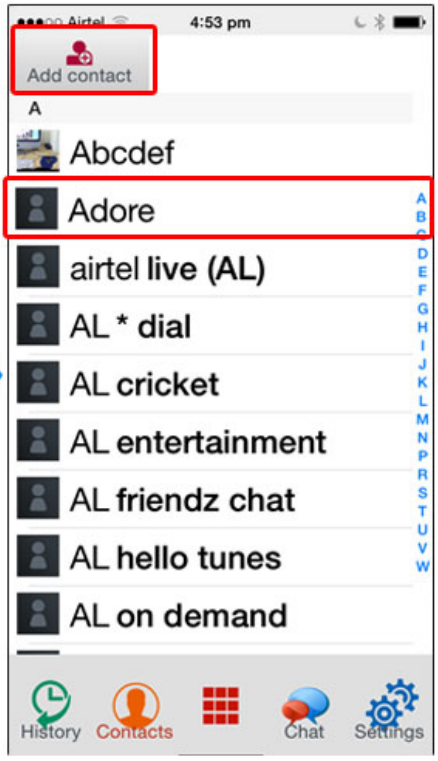

Fig-7.2

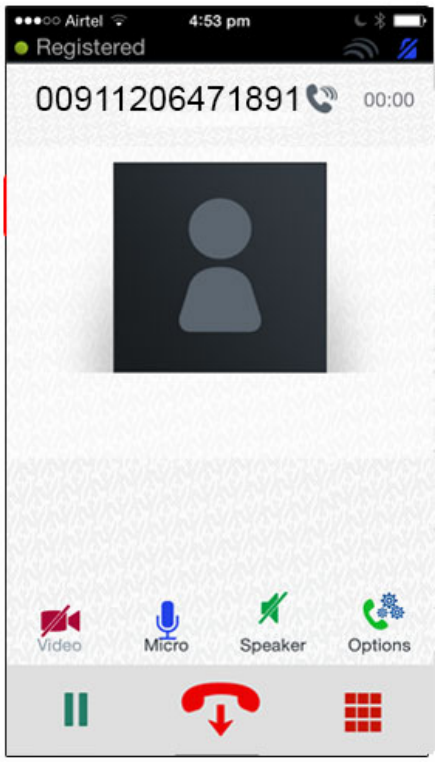

Fig-7.3

8. Settings

Click "**Settings**" tab on the dialer. After click **"Settings"** tab you will be see below screen on your iPhone device. As shown in fig.-8.1

You can set following setting on Settings:

8.1 Audio Codecs
8.2 Video Codecs
8.3 Call
8.4 Network

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Fig-8.1

8.1 Audio Codecs

To set Audio Codec click on Audio. Set Audio Codecs as you wish. You want to back main menu click on **"Settings"** tab. As shown in fig-8.1.1

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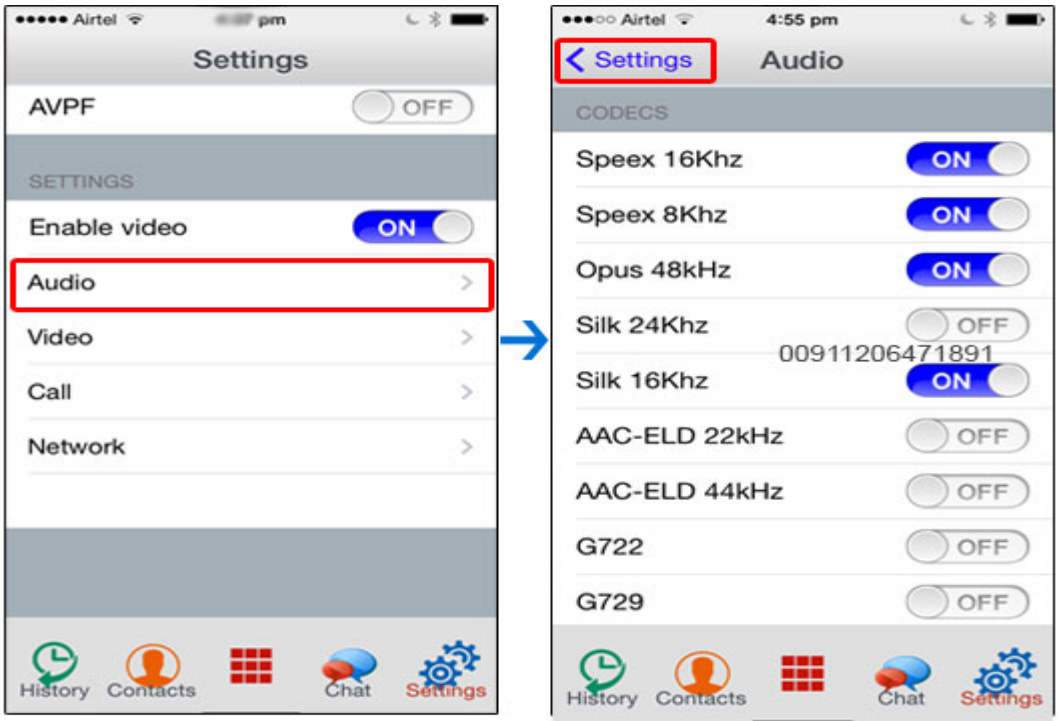

Fig-8.1.1

8.2 Video Codecs

To set Video Codec click on Video. Set Video Codecs as you wish. You want to back main menu click on **"Settings"** tab. As shown in fig-8.2

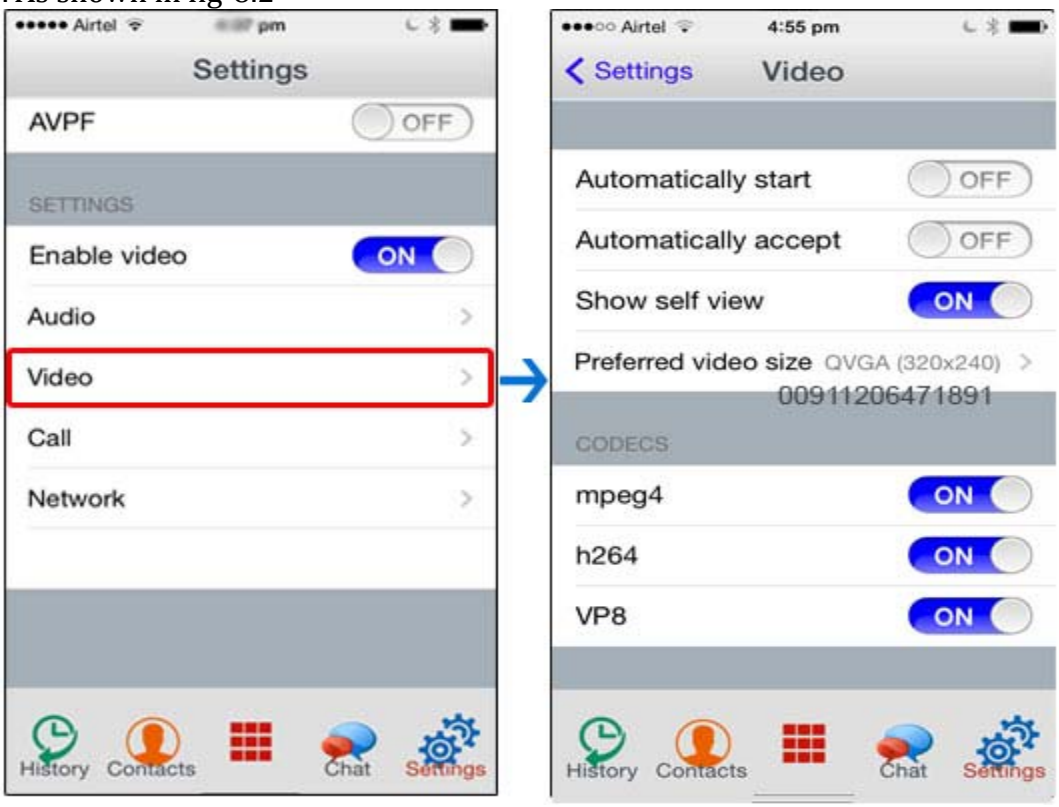

Fig-8.2

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8.3 Call

To set Call Setting click on Call. Set Call Setting as you wish. You want to back main menu click on **"Settings"** tab. As shown in fig-8.3

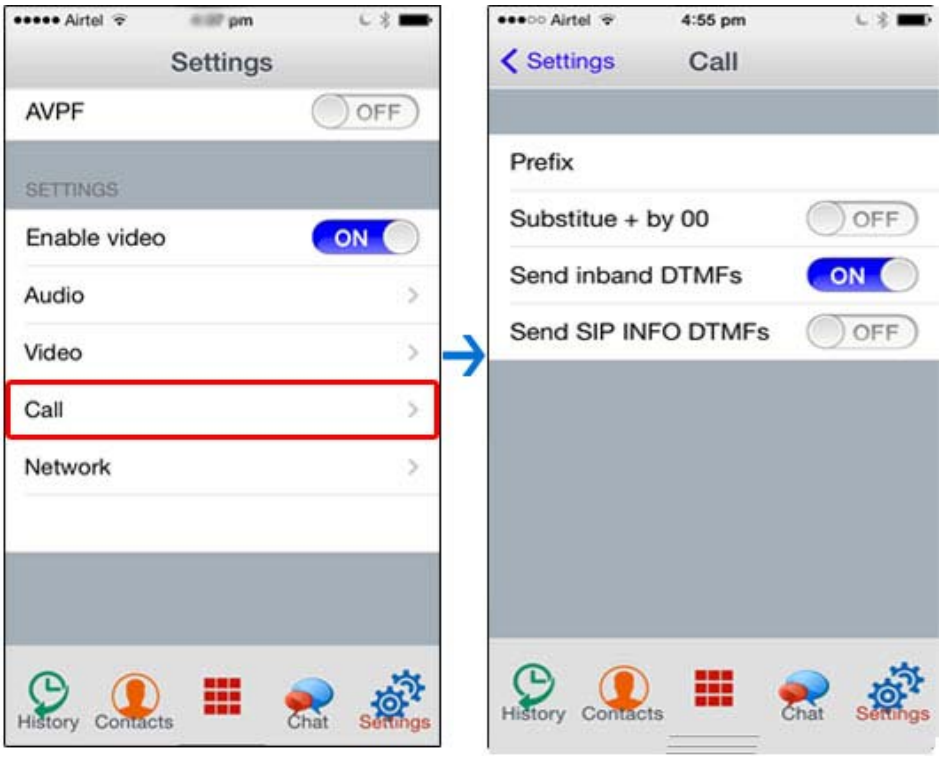

Fig-8.3

8.4 Network

To set Call Setting click on Call. Set Your Network as you wish. You want to back main menu click on **"Settings"** tab. As shown in fig-8.4

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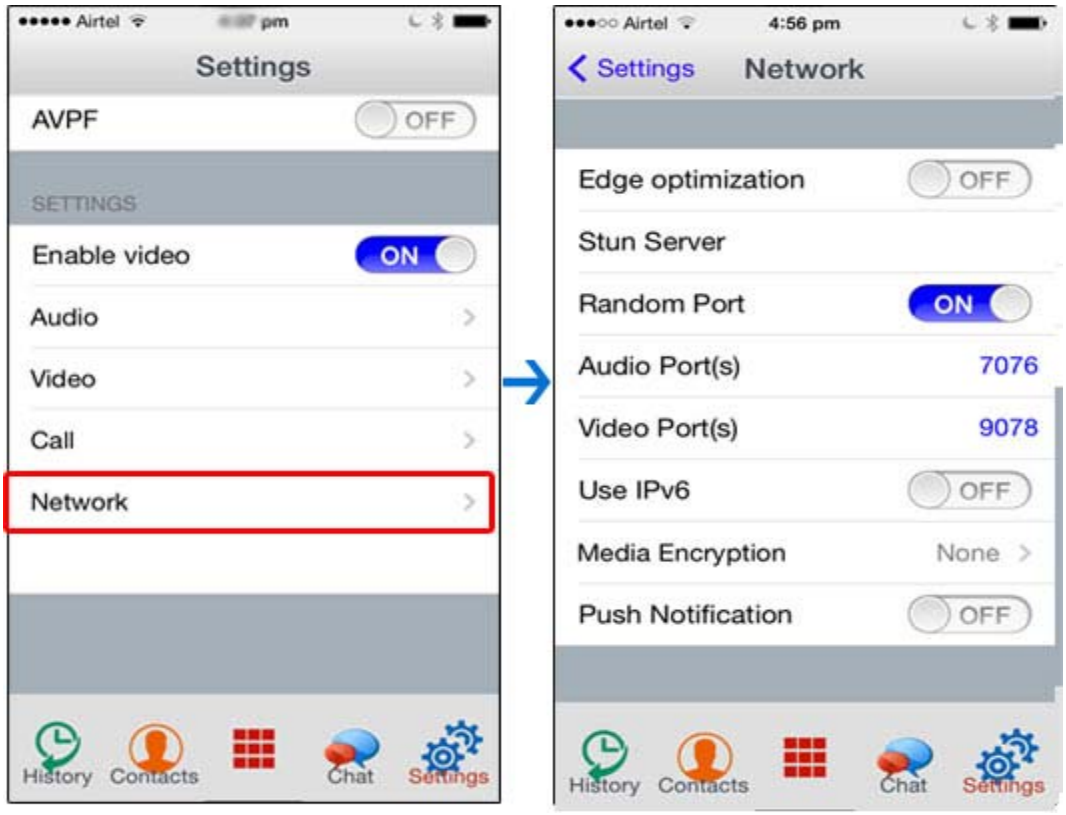

Fig-8.4

9. Exit Adore Communicator for iPhone

To Quit Adore Communicator for iPhone click on "**Home**" button on your iPhone device.

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